



C/O ID Experts
PO Box 6336
Portland, OR 97228-6336

<<Name>>
<<Address1>>
<<Address2>>
<<City>><<State>><<ZIP>>

<<Date>>

Dear <<Name>>,

We are writing to inform you of an incident at Aspire Indiana, Inc. ("Aspire") (formerly known as The Center for Mental Health or BehaviorCorp.) that may have resulted in the disclosure of your personal information, including your name and limited personal health information. Your Social Security number and electronic medical health records were not exposed, and remain secure. We take the security of your personal information very seriously, and sincerely apologize for any inconvenience this incident may cause. This letter contains information about steps you can take to protect your information, and resources we are making available to help you.

On November 7, 2014, our administrative offices were broken into and several laptops stolen. We immediately began an investigation to determine what information was on the password-protected laptops, and hired a computer security company to assist us in the investigation. Although the investigation is ongoing, we have determined that e-mails stored on the stolen laptops may have contained limited personal information, including your name, address or administrative-type information used for internal business purposes. E-mails were the only documents that were stored on the laptop; the laptops did not contain any electronic medical health records. As soon as we discovered the theft, we notified law enforcement and are cooperating with their investigation.

Although we are unaware of any misuse of your information, as an added precaution, we have secured the services of ID Experts® to provide you with FraudStop™ Healthcare Edition at no cost to you for one year. ID Experts fully managed recovery services will include the following

- \$1,000,000 insurance reimbursement policy
- Healthcare Identity Protection Toolkit™
- Exclusive educational materials and
- Access to fraud resolution representatives

With this protection, ID Experts will help you resolve issues if your identity is compromised. We encourage you to contact ID Experts with any questions and to enroll in the free services by calling 877-835-1653 or going to www.myidcare.com/indianaprotection. Please note the deadline to enroll is April 7, 2015.

Your Access Code: <<ID Experts will insert>>

We want you to know that we have taken steps to stop a similar event from occurring in the future, and to protect the privacy and security of your information. This includes changing all passwords, and encrypting all new office laptops. In addition, we are upgrading our alarm system and adding cameras on the outside of our administrative offices.

We sincerely regret any inconvenience or concern that this matter may cause you, and remain dedicated to protecting your information. Please contact ID Experts Monday through Friday from 8 am - 8 pm Central Time at 1-877-835-1653 with any questions or concerns.

Sincerely,

Rich DeHaven
President/CEO

U.S. State Notification Requirements

For residents of Hawaii, Michigan, Missouri, Virginia, Vermont, and North Carolina: It is recommended by state law that you remain vigilant for incidents of fraud and identity theft by reviewing credit card account statements and monitoring your credit report for unauthorized activity.

For residents of Illinois, Iowa, Maryland, Missouri, North Carolina, Oregon, and West Virginia:

It is required by state laws to inform you that you may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. You may obtain a free copy of your credit report by contacting any one or more of the following national consumer reporting agencies:

Equifax

P.O. Box 740241
Atlanta, Georgia 30374
1-800-685-1111
www.equifax.com

Experian

P.O. Box 2104
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19022
1-800-322-8228
www.transunion.com

For residents of Iowa:

State law advises you to report any suspected identity theft to law enforcement or to the Attorney General.

For residents of Oregon:

State laws advise you to report any suspected identity theft to law enforcement, as well as the Federal Trade Commission.

For residents of Maryland, Illinois, and North Carolina:

You can obtain information from the Maryland and North Carolina Offices of the Attorneys General and the Federal Trade Commission about fraud alerts, security freezes, and steps you can take toward preventing identity theft.

Maryland Office of the Attorney General

Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023
www.oag.state.md.us

North Carolina Office of the Attorney General

Consumer Protection Division
9001 Mail Service Center
Raleigh, NC 27699-9001
1-877-566-7226
www.ncdoj.com

Federal Trade Commission

Consumer Response Center
600 Pennsylvania Avenue, NW
Washington, DC 20580
1-877-IDTHEFT (438-4338)
www.ftc.gov/bcp/edu/microsites/idtheft

For residents of Massachusetts:

It is required by state law that you are informed of your right to obtain a police report if you are a victim of identity theft.

For residents of all states:

Fraud Alerts: You can place fraud alerts with the three credit bureaus at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three credit bureaus is below:

Monitoring: You should always remain vigilant and monitor your accounts for suspicious or unusual activity.

Security Freeze: You also have the right to place a security freeze on your credit report. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you need to send a request to each consumer reporting agency by certified mail, overnight mail, or regular stamped mail. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. The consumer reporting agency may charge a fee of up to \$5.00 to place a freeze or lift or remove a freeze, but is free if you are a victim of identity theft or the spouse of a victim of identity theft, and you have submitted a valid police report relating to the identity theft incident to the consumer reporting agency. You may obtain a security freeze by contacting any one or more of the following national consumer reporting agencies:

Equifax Security Freeze

P.O. Box 105788
Atlanta, Georgia 30348
www.equifax.com

Experian Security Freeze

P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion (FVAD)

P.O. Box 6790
Fullerton, CA 92834-6790
www.transunion.com

More information can also be obtained by contacting the Federal Trade Commission listed above.